

# Laura Roy Project Coordinator



## **EDUCATION**

University of Texas at Austin

# COMMUNITY INVOLVEMENT

Texas Roller Derby Board of Directors and Operations Director, Austin, TX Ms. Roy joined Atlas to further expand her career in Civil Engineering after working as an Engineering Associate with the City of Austin Transportation Department for two years. Laura's unique experience has developed her into an outstanding Project Manager with superb communication and leadership skills. Her roles in multiple platforms have refined her ability to engage clients at all levels of an organization. Laura is highly effective in communicating with engineering professionals, inspection personnel, public and elected officials, and municipal staff. Ms. Roy's demonstrated competencies provides clients with project oversight critical for success.

Ms. Roy's skills include:

- Project Management
- Site Plan Review
- Scheduling / Logistics

- General Permit Review
- Temporary Traffic Control
- ROW Permitting

#### **HIGHLIGHTED PROJECT EXPERIENCE**

#### **Intake Coordination for Traffic Control Plan Review**

Austin, TX

Responsibilities included plan delegation, assignment to review staff, auditing workload and project due dates. Ms. Roy was responsible for Preliminary Site Plan and General Permit Review, reviewing and understanding the requirements of Engineered TCP submittals. In addition, she was responsible for delegation of shared work zones/conflict request for ROW permit coordination and created processes for tracking these requests.

#### **Utility Coordination Right of Way Management**

Austin, TX

Utility Coordination tasks included preliminary Site Plan, General Permit and Small Cell Plan Review. This included providing comments to customers and updating responses upon resubmittals. In addition, Ms. Roy also attended weekly AULCC coordination meetings.

# 311 Service Request single point of contact for Right of Way Management

Austin, TX

Responded to citizen inquiries related to Right of Way permits and active construction projects, or upcoming COA projects. Ms. Roy performed in depth Investigation into requests and reached out to Citizens prior to forwarding service requests to appropriate Inspectors, City Departments, or TXDOT. She developed standard operating procedures for 311 CSRs which included delegation and coordination with Inspectors to ensure timely follow through.

## **HEB General Merchandise Manager - In Store Operations**

Austin, TX

Responsibilities included ordering and inventory management, planning for sales floor transitions, employee training, leadership development, customer service and implementing a culture of teamwork, process, and planning. In addition to these responsibilities, I've worked side by side with vendors, departments, and partners to meet sales, gross profit, contribution goals and ensured sales floor operations stay maintained at a very high level.



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## Texas Roller Derby Board of Directors Warehouse Operations Efficiency Project

Austin, TX

As Texas Roller Derby Operations Director, implemented a large-scale clean-up effort to increase productivity in warehouse operations. The project was modeled after the 5S system originally created and utilized by Toyota. 5S consists of 5 stages of organization, Sort, Set in Order, Shine, Standardize and Sustain. The project led to a reworked warehouse floor plan, set locations for ticketing, vending/merchandise area and set up logistics for live stream. This effort was completed under budget and in time for the 2022 Roller Derby season.